



Harlingen Management Advisory Council (MAC)

June 29, 2018

Mr. Homero S. Martinez, III, MBA
Acting Director





Executive Leadership Team



Mr. Homero Martinez III, MBA
Acting Director



Mr. Daniel J. Caufield, FACHE
Acting Associate Director



Dr. Eric Kendle, MD
Acting Chief of Staff



Dr. Jennifer A. Wood, Ph.D.
Acting Deputy Chief of Staff

**Photo Not Available
at this time**

Ms. Catherine G. Mezmar, RN, MSN,
Associate Director for Patient Care Services/Nurse Executive
(Select)





Enrollment and Vet Pop. Projections

2016:

End of Year (EOY) Enrollees: 44,349

Eligible Veterans: 69,409

Enrollment Based Market: 63.90%

2017:

End of Year (EOY) Enrollees: 45,206

Eligible Veterans: 69,428

Enrollment Based Market: 65.11%

2018 (Estimate):

End of Year (EOY) Enrollees: 45,902

Eligible Veterans: 69,285

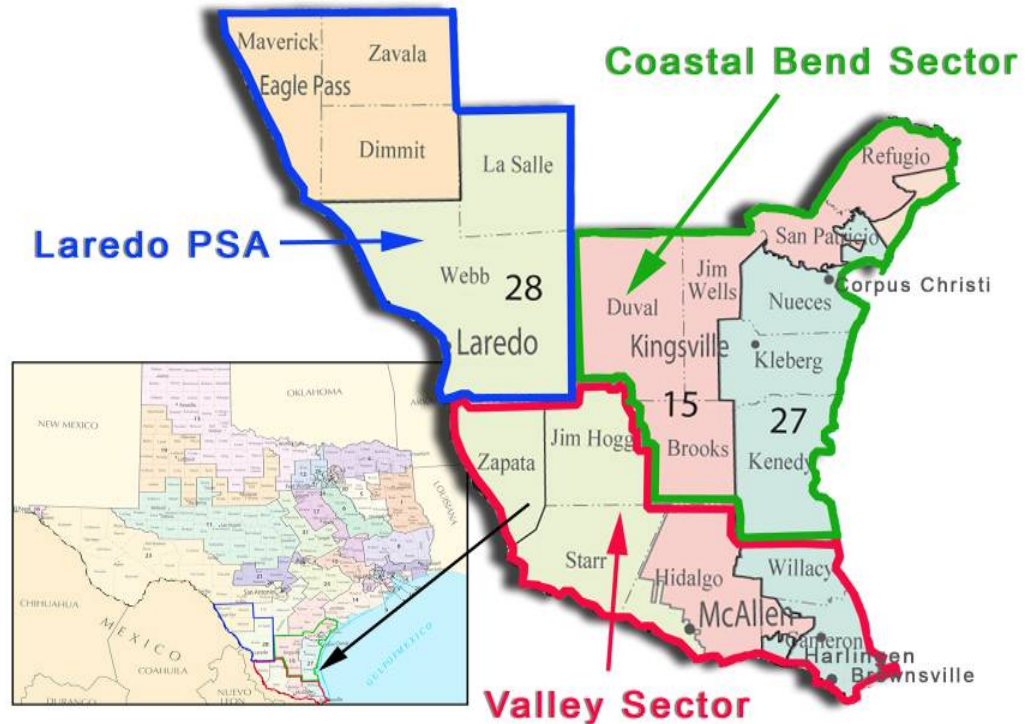
Enrollment Based Market: 66.25%

2019 (Estimate):

End of Year (EOY) Enrollees: 46,476

Eligible Veterans: 69,008

Enrollment Based Market: 67.35%





VATVCBHCS Wait Times Update (Average Wait Times for Completed Appointments)

VATVCBHCS	Oct 31	Nov 30	Dec 31	Jan 31	Feb 28	Mar 31	April 30
Appointments Scheduled	22,948	19,622	19,635	23,237	20,548	23,801	20,797
Average Wait Times for Primary Care	3.13/	5.39	2.74	2.92	6.85	3.46	5.57
Average Wait Times for Specialty Care	5.72	9.58	5.91	6.40	8.33	6.45	6.79
Average Wait Times for Mental Health	2.11	2.26	1.50	1.95	2.69	1.66	2.01

Source: National Data Release
Pulled 6/22/2018





VCB Women Veterans

VCB Outpatient Clinic	Women Vet Patients
CCOPC	711
HOPC	575
LOPC	117
MOPC	611
YTD Total	2,014

Symphony TripPack
06/22/2018





VCB Homeless Veteran Program Workload

VCB Homeless Program		
Contracted Homeless Beds	24	18 Currently in HCHV Contract Beds 0 in Detox
HUD-VASH FY18	Total of 239 Vouchers for VCB	218 Housed, 11 Looking 10 Available
National Homeless Hotline Referral	126 (FY12) 256 (FY13) 195 (FY14) 217 (FY15) 197 (FY16) 177 (FY17)	98 (FY18)

Homeless Program Manager
Carrie Myers, LPC-S, LMFT, NCC
(361) 806-5600 Ext. 62294





VCB Homeless Veteran Program Workload

VCB Homeless Program				
Market	Total Vouchers	Housed	Looking	Available
Harlingen	57	53	4	0
McAllen	35	35	0	0
Corpus Christi	125	111	7	7
Laredo	22	19	0	3
VCB Totals	239	218	11	10

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FY18 VCB OEF/OIF/OND Workload

VCB TRANSITION & CARE MGMT. (OEF/OIF/OND) Veteran Workload	
VCB OEF/OIF Unique (FY18)	4,602
VCB OEF/OIF/OND Females	384
VCB OEF/OIF/OND Males	4,218
Receiving Case Management	411
Number of Seriously Injured	54
Number Non-Seriously Injured	357
Females	35
Males	231
Unknown	145
Laredo	18
Harlingen/Brownsville	141
McAllen	117
Corpus Christi	135
Total Outreach Events FY '18	38

Source: VSSC-OEF/OIF/OND

TRANSITION & CARE MANAGEMENT
Program Manager Lucia Leo-Diaz
956-618-7100 Ext. 67275





HOPC Staff Listing:

Will be presented in Excel Spreadsheet





HOPC & HCC Updates

Staffing:

- Dr. Salazar – currently a PCP at MOPC moving to HOPC as soon as they get a provider onboard
- Dr. Escobedo estimated EOD August 2018
- PA Cash estimated EOD August 2018
- Ms. Pruella, RN (vice Thorton) Purple Team
- Dr. Schallenberg – Ophthalmologist (HCC) estimated EOD August 2018

Moves:

- BHIP was relocated from HOPC to 3rd Floor HCC
- PCMH was moved into BHIP vacated space

New:

- Opening of our Call Center Soft Opening July 9 with our go live date July 23, 2018
- VATVCBHCS SAIL Star Rating – We are now a 2 Star Facility



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