



U.S. Small Business  
Administration

# NEWS RELEASE

---

## Disaster Field Operations Center West

**Release Date:** Sept. 1, 2020

**Contact:** Richard A. Jenkins, (916) 735-1500,  
[Richard.Jenkins@sba.gov](mailto:Richard.Jenkins@sba.gov)

**Release Number:** TX 16635-01

**Follow us on** [Twitter](#), [Facebook](#), [Blogs](#) & [Instagram](#)

### **SBA Offers Disaster Assistance to Texas Businesses and Residents Affected by Hurricane Hanna SBA Opens Virtual Recovery Centers Today**

**SACRAMENTO, Calif.** – Low-interest federal disaster loans are available to Texas businesses and residents affected by Hurricane Hanna that occurred July 25-28, 2020, announced Administrator Jovita Carranza of the U.S. Small Business Administration. SBA acted under its own authority to declare a disaster in response to a request SBA received from Gov. Greg Abbott on August 28, 2020.

The disaster declaration makes SBA assistance available in Brooks, Cameron, Hidalgo, Kenedy, Starr and Willacy counties.

“SBA is strongly committed to providing Texas with the most effective and customer-focused response possible, and we will be there to provide access to federal disaster loans to help finance recovery for businesses and residents affected by the disaster,” said Carranza. “Getting our businesses and communities up and running after a disaster is our highest priority at SBA.”

“Low-interest federal disaster loans are available to businesses of all sizes, most private nonprofit organizations, homeowners and renters whose property was damaged or destroyed by this disaster,” said SBA’s Director Tanya N. Garfield of the U.S. Small Business Administration’s Disaster Field Operations Center-West.

In consideration of the public health concerns due to the Coronavirus pandemic, SBA has established a Virtual Business Recovery Center to provide personalized assistance to business owners. In addition, SBA has also opened a Virtual Disaster Loan Outreach Center to help homeowners and renters. Customer Service Representatives will be available to business owners and individuals to answer questions about SBA’s disaster loan program, explain the application process and help each person complete their electronic loan application.

**Virtual Business Recovery Center and  
Virtual Disaster Loan Outreach Center  
Monday – Sunday (7 days/week)  
8 a.m. – 8 p.m. EDT  
[FOCWAssistance@sba.gov](mailto:FOCWAssistance@sba.gov)  
(800) 659-2955**

**These services are only available for the Texas disaster declaration as a result of Hurricane Hanna that occurred July 25-28, 2020, and not for COVID-19 related assistance.**

Businesses of all sizes and private nonprofit organizations may borrow up to \$2 million to repair or replace damaged or destroyed real estate, machinery and equipment, inventory and other business assets. SBA can also lend additional funds to businesses and homeowners to help with the cost of improvements to protect, prevent or minimize the same type of disaster damage from occurring in the future.

For small businesses, small agricultural cooperatives, small businesses engaged in aquaculture and most private nonprofit organizations of any size, SBA offers Economic Injury Disaster Loans to help meet working capital needs caused by the disaster. Economic injury assistance is available regardless of whether the business suffered any property damage.

Disaster loans up to \$200,000 are available to homeowners to repair or replace damaged or destroyed real estate. Homeowners and renters are eligible for up to \$40,000 to repair or replace damaged or destroyed personal property.

Interest rates can be as low as 3 percent for businesses, 2.75 percent for private nonprofit organizations and 1.25 percent for homeowners and renters with terms up to 30 years. Loan amounts and terms are set by SBA and are based on each applicant's financial condition.

Applicants may apply online, receive additional disaster assistance information and download applications at <https://disasterloanassistance.sba.gov/>. Applicants may also call SBA's Customer Service Center at (800) 659-2955 or email [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov) for more information on SBA disaster assistance. Individuals who are deaf or hard-of-hearing may call (800) 877-8339. Completed applications should be mailed to U.S. Small Business Administration, Processing and Disbursement Center, 14925 Kingsport Road, Fort Worth, TX 76155.

The deadline to apply for property damage is Oct. 30, 2020. The deadline to apply for economic injury is June 1, 2021.

###

#### **About the U.S. Small Business Administration**

The U.S. Small Business Administration makes the American dream of business ownership a reality. As the only go-to resource and voice for small businesses backed by the strength of the federal government, the SBA empowers entrepreneurs and small business owners with the resources and support they need to start, grow or expand their businesses, or recover from a declared disaster. It delivers services through an extensive network of SBA field offices and partnerships with public and private organizations. To learn more, visit [www.sba.gov](http://www.sba.gov).