



HARLINGEN
WATERWORKS
SYSTEM

PRESS RELEASE

FOR IMMEDIATE RELEASE

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HWWS to Suspend Water Service Disconnections for Economic Hardship

HARLINGEN, TX – Harlingen Waterworks System (HWWS) is suspending late payment charges and disconnection of delinquent water accounts for its customers who are experiencing an economic hardship caused by the COVID-19 crisis. This suspension will remain effective through the end of April 2020 and will be re-evaluated at that time.

Normal charges for water and sewer service will continue to be assessed for all accounts. Customers will remain responsible to pay the balance on their bill.

“HWWS realizes many in our community are now feeling the economic impacts of lost income and are struggling to make ends meet because of the COVID-19 crisis. Suspending late payment charges and disconnections ensures everyone in the community can continue depending on their water and sewer service while the extraordinary effects of the pandemic are being felt,” said HWWS General Manager Tim Skoglund.

For further information, customers may call 430-6100 from 7:30 am to 5:00 pm Monday through Friday.

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